

# Major Unusual Incident (MUI)

## What is a Major Unusual Incident (MUI)?

- An MUI is the name for an alleged, suspected, or actual occurrence that could place the health or safety of an individual with a disability at risk.
- Incidents such as abuse, exploitation, misappropriation, neglect, and injuries should be reported by family, friends, staff, medical providers, and the general public. If you have any questions about an incident, please call the SCBDD at (937) 497-8155.

## Why are MUI's Reported?

- MUI's are reported to ensure the health and safety of all individuals served by the Shelby County Board of DD. The best way to prevent harm to individuals is to identify the reasons harmful events occur and implement steps to prevent similar incidents.

## Who is mandated by law to report MUI's?

- The Ohio Department of Developmental Disabilities mandates that the County Board's MUI Investigative Agent investigates all MUI's in accordance with the Ohio Revised Code.
- Mandated reporters are:
  - ⇒ Anyone providing services to individuals with developmental disabilities
  - ⇒ All County Board and Ohio Department of DD employees
  - ⇒ Anyone paid to provide Medicaid Waiver services

Shelby County Board of Developmental Disabilities — Community & Support Services Department  
1200 S. Children's Home Rd. Sidney, OH 45365  
Phone: (937) 497-8155 — Fax: (937) 498-4343

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## To Whom are MUI's reported?

- Reports can be made to the Shelby County Board of DD at (937) 497-8155 during the office hours of 8:00 a.m. to 4:00 p.m., Monday through Friday.
- After 4:00 p.m. and on weekends and holidays, reports can be made by calling the Emergency Phone Number at (937) 726-2570 and talking with the SSA on call.
- You may also report MUI's directly to the Ohio Department of DD at 866-313-6733.

## What must service providers do?

- When an incident happens, providers must act immediately to protect the person whom they support from more harm and to reduce chances that a similar incident will be repeated.
- Providers must also report incidents to the County Board of DD right away– no later than 4 hours after the incident when it involves abuse, neglect, theft, misappropriation of money, exploitation, or suspicious death. If the event involves some other incident, providers must report them within 24 hours.
- If a crime is suspected, providers should notify police or SCBDD immediately.

## What are the County Board's Requirements?

- Report all MUI's to the Ohio Department of DD
- Investigate all MUI's and file reports with the Ohio Department of DD
- Notify guardian's or other agencies as Ohio law requires

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